

# Producer Online Application System for Ancillary Group Products

## **Producer Online Application System for Ancillary Group Products**



We are excited that you have decided to join our team! We are here to support and guide you through this process, and we look forward to building a productive business relationship.

This document has been designed to assist new producers as they complete the Producer Online Contracting Application process. The document provides step-by-step instructions that explain the application process from logging in and creating a password through submitting the application.

The document also includes multiple links and email addresses that can be used to quickly review Frequently Asked Questions, skip to specific sections of interest, and/or contact us if help is needed while completing the application.

To reduce the time needed to complete the application, we recommend that applicants review the Frequently Asked Questions prior to starting the application process. This will ensure that all needed information can be gathered prior to starting the application.

If assistance is needed while completing the application, the Ancillary Commissions team can be contacted via email at <u>AncillaryCommissionsNM@bcbsnm.com</u> or by calling 800-352-3935

Insurance products issued by Dearborn Life Insurance Company, 701 E. 22<sup>nd</sup> St. Suite 300, Lombard, IL 60148. Blue Cross and Blue Shield of New Mexico is the trade name of Dearborn Life Insurance Company, an independent licensee of the Blue Cross and Blue Shield Association. Blue Cross<sup>®</sup>, Blue Shield<sup>®</sup> and the Cross and Shield Symbols are registered service marks of the Blue Cross and Blue Shield Association, anassociation of independent Blue Cross and Blue Shield Plans.

This document provides step-by-step instructions for the Producer Online Contracting Application process.

**TAKE NOTE:** There are two options that apply for producer contracting:

- Producer (Individual Producer only)
- Producer Entity Agency (Individual Producer and Agency)

This document has three sections:

- 1. Producer (Individual Producer Only)
- 2. Producer Entity (Individual Producer and Agency)
- 3. Frequently Asked Questions

The Producer Online Contracting Application System can be accessed by going to <u>www.bcbsnm.com/ancillary/producer/prospective-producers</u>

Reviewing the <u>Frequently Asked Questions</u> section prior to completing the application is strongly recommended. This section details all the information needed to complete the application.

To begin the application process, go to: www.bcbsnm.com/ancillary/producer/prospective-producers



Verify which application type to complete before starting the online application process.

Review the <u>FAQ document</u> before beginning the application process to ensure all the needed information to complete the application is available.

If assistance is needed during the application process, contact us at:

Phone: 800-352-3935

Email:

AncillaryCommissionsNM@bcbsnm.com

## Individual Producer Contracting Process for Ancillary Group Products

#### Individual Producer Application Process – Logging In

Click on "New Applicant" to begin the process. New users will be prompted to create a username and password. If returning to the system, enter the username and password that was created previously, and then click on "Login."

BlueCross BlueShield of New Mexico	
Welcome to the On-line Application Thank you for your interest in applying to become contracted with the Dearborn Life Insurance	New Applicant
For questions, please contact the Commission Department at (800) 352-3935. Please review the Frequently Asked Questions by clicking on the link below before proceeding with the application it may answer any questions that you may have.	User Name: Password: Login
Frequently Asked Questions         New Applicants:         If you are a new applicant, click    To access the FAQs while in the online system, click on the FAQ link. The FAQs are also located at the end of this document.	Forgot Username or Password?
Returning Applicants: If you are a returning applicant, please enter your User Name and Password and click on the Log	in button.

## Individual Producer Application Process – Selecting Application Type

After completing the login process, the application type selection screen will display.



When the dropdown arrow is selected, there will be two options: (1) Producer and (2) Producer Entity Agency. The majority of submissions are for Producer.

### Individual Producer Application Process – Creating an Account

	New applicants are required to create an account.
Please Create a Login Account and Keep	This Information
First time users will be required to create a User Nam to keep your login information in a safe place as you v	* indicates required field e and Password. You can stop and save your application at any time during the process and return within 30 days to complete it. Be certa vill need it to re-enter the application. Please note, any field marked with an asterisk (*) is a mandatory field.
u can stop and save the applicat	ion at any time during the process and return within 30 days to complete it.
User Name:  (Your login name must be a Password:  (Your Password must be at least 8 characters, must letter, any 2 numbers, 1 special character.")	t least 6 characters long and contain no special characters) not contain your name, must not equal your username, and must contain 3 of the following: 1 upper-case letter, 1 lower-case
Confirm Password:   Confirm Password:   Refer to the username, p	Frequently Asked Questions for detailed information on formatting your assword and security code.
(Please enter a 4 digit code. The code can Recovery Question 1:	ot contain 4 of the same or sequential numbers)
Answer1: •	the answers to the recovery questions will be needed to log in.
What was your first car?	
Email: *	There are several options to choose from for recovery questions. Click on the dropdown arrow to choose the preferred recovery question(s), and then enter the correct answer in the answer box(es).
	Once all the selections have been

completed, click on "Next" to continue.

## Individual Producer Application Process – Producer Information

BlueCross Blue	eShield of New Mexico	You can return to any page/section of the application at any time by clicking on the page name.
1 <b>Producer</b> To revisit any page that has been completed, click on the page title	Producer Information First Name * Middle Name	Required fields are denoted by *
Producer Information Addresses and Phones Producer Disclosure Background Check and FCRA Consent Producer SSN and DOB Licensee Selections Producer Questions Additional Documents Direct Deposit Authorization	Title E-mail Address * In which State do you hold a Resident Select one Do you now or have you ever held any No Yes	xyz@abc.com or Business Resident License? * r appointments with any Dearborn Life Insurance Company? *
W-9 Save and Exit Cancel and Exit		Complete the required fields, and then click on "Next" to continue.

**IMPORTANT NOTE**: Completing the application process can be paused (save and exit), stopped or cancelled at any time during the process.

## Individual Producer Application Process – Addresses and Phones



**NOTE:** The above is a partial screenshot of the Addresses and Phones screen information. This is where you enter your personal information. The business/agency information is reviewed on the next slide. See the next slide for the remainder of the addresses and phones information.

Business Phone *	888-555-1212	Extension Numbers Only		
Business Fax	888-555-1212			
Resident Phone	888-555-1212	Resident Fax	888-555-1212	
				ABAT ST
				/

At minimum, complete all the required fields (indicated by \*). Once the fields on the Addresses and Phones screen have been completed, click on "Previous" to go to a prior screen, or click on "Next" to go to the next screen.

#### Individual Producer Application Process – Producer Disclosure

#### 1 Producer

To revisit any page that has been completed, click on the page title listed below:

Producer Information

Producer Disclosure

Background Check and FCRA Consent Producer SSN and DOB Licensee Selections

Producer Questions

Additional Documents Direct Deposit Authorization

W-9

Read the Disclosure and

Authorization document,

and then click on "Agree"

and "Next" to continue.

Save and Exit Cancel and Exit

Required fields are denoted by \*

#### DISCLOSURE AND AUTHORIZATION OF INVESTIGATIVE REPORT/CONSUMER REPORT FOR EMPLOYMENT PURPOSES

I understand that as part of doing business with Dearborn Life Insurance Company (the "Company") an investigative report may be prepared. I hereby authorize the Company, including investigative services company under contract with the Company and acting on behalf of the Company, to conduct inquiries and obtain these reports. I authorize all persons, firms, and entities having information about me to give the Company all information that it requests. I release from liability all persons, firms or entities supplying such information to the Company, and I agree to hold the Company harmless and indemnify it from any liability, which it may incur as a result of conducting any of the inquiries contemplated herein.

I understand and agree that the investigative report may consist of consumer reports (including investigative consumer reports, including investigative consumer reports, insurance department inquiries, and interviews with third parties such as former employers, financial sources, or others. These reports may include information as to my character, general reputation, personal characteristics, and mode of living. I may request, in writing, from the home office of the Company additional information as to the nature and the scope of this investigation.

#### I understand that

Producer Disclosure

The Company may disclose to its affiliates or third parties, including agencies that assume any debit balance, any information
 about me whether or not such information was part of the investigative report received from other sources.

 Before taking adverse action in whole or in part based on a consumer report, the Company will provide me with a copy of the consumer report and a copy of a notice of my rights under the Fair Credit Reporting Act ("FCRA").

I hereby authorize the Company to provide information concerning any past-due debt owed the Company to the credit reporting services to which it subscribes.

I understand that this disclosure and authorization is required by the FCRA and does not mean that, if appointed, my relationship with the Company will be that of employer-employee. Instead my relationship will remain that of an independent contractor.

These authorizations shall remain in effect for two (2) years from the date I sign this Disclosure and Authorization or for the duration of my appointment with the Company, whichever is longer. A copy or facsimile of this Disclosure and Authorization shall be availed as the original. I have received a copy of a notice of my rights under the FCRA with this Disclosure and Authorization and obtain these reports. I authorize all persons, firms, and entities having information about me to give the Company all information to the Company, and I agree to hold the Company harmless and indemnify it from any liability, which it may incur as a result of conducting any of the inquiries contemplated herein.

I understand and agree that the investigative report may consist of consumer reports (including investigative consumer reports), criminal record reports, insurance department inquiries, and interviews with third parties such as former employers, financial sources, or others. These reports may include information as to my character, general reputation, personal characteristics, and mode of living. I may request, in writing, from the home office of the Company additional information as to the nature and the scope of this investigation.

I understand that

 The Company may disclose to its affiliates or third parties, including agencies that assume any debit balance, any information about me whether or not such information was part of the investigative report received from other sources.

Before taking adverse action in whole or in part based on a consumer report, the Company will provide me with a copy of the
consumer report and a copy of a notice of my rights under the Fair Credit Reporting Act ("FCRA").

I hereby authorize the Company to provide information concerning any past-due debt owed the Company to the credit reporting services to which it subscribes.

I understand that this disclosure and authorization is required by the FCRA and does not mean that, if appointed, my relationship with the Compare will be that of employer-employee. Instead my relationship will remain that of an independent contractor.

These authorizations shall remain in effect for two (2) years from the date I sign this Discoure and Authorization or for the duration of my appointment with the Company encicever is longer. A copy or facsimile of this Disclosure and Authorization shall be as valid as the original. I have received a copy of a fauture of my rights under the FCRA with this Disclosure and Authorization.

I have read and understand the disclosure above.

Due diligence is required on individual producers based on the producer's state of residence. The Disclosure and Authorization document describes the purpose of the process that is required.

urance Company, 701 E. 22nd St. Suite 300, Lombard, IL 60148. Blue Cross and Blue Shield of Illinois is the trade 0 2007 - 2020 General Information i independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS, BLUE SHIELD and the Cross and Solutions LLC

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# Individual Producer Application Process – Background Check and FCRA Consent

1 Producer	Background Check and FCRA Consent		
Producer     To revisit any page that has been     completed, click on the page title     listed below:     Producer Information     Addresses and Phones     Producer Disclosure     Background Check and FCRA     Consent     Producer SN and DOB	Required fields are denoted by * Click here to view/print the summary of your rights under the under the FCRA: Summary of Rights     Authorization: By signing below, you authorize:     (a) GIS to request information about you from any public or private information source;     (b) anyone to provide information about you to GIS;     (c) GIS to provide us one or more reports report based on that information; and     (d) us to share those reports with others for legitimate business purposes related to your employment.     (e) You acknowledge that a fax, image, or copy of this authorization is as valid as the original.     (b) You acknowledge that a fax, image, or copy of this authorization is as valid as the original.		
Licensee Selections Producer Questions Additional Documents Direct Deposit Authorization W-9 Save and Exit Cancel and Exit	NOTE: General Information Services (GIS) is the vendor that processes all background checks. GIS processes background checks via Equifax.		
	available for applicants who reside in California and Oklahoma.         For California and Oklahoma Applicants Only.         I request a Consumer Credit Report:		_
Check the box to authorize a background check	B clicking the check box and filling in your name below, you acknowledge that you are electronically signing this document. Your electronic simular is as legally binding as if you had signed a document.		Enter your na exactly as you entered it on Create Login
	Please enter your name to match the name above		Account scree Click on "Nex
	<< Previous Next :	»»	to continue.

Producer     To revisit any page that has been     completed, click on the page title     listed below:     Producer Information     Addresses and Phones     Producer Disclosure     Background Check and FCRA     Consent     Producer SSN and DOB     Licensee Selections     Producer Questions     Additional Documents     Direct Deposit Authorization     W-9	Producer SSN and DOB Required fields are denoted by* The data on this page is required for background check and appointment processing. If you are applying as a producer/entity, please input the primary principal's or licensed agent's data. This information is confidential and will not be disseminated. SSN * SSN * SS
Save and Exit Cancel and Exit	



#### **Selecting Resident State:**

The list of states includes those that you can select for appointment. You should only select your resident state.

Non-resident appointments can be processed upon request by contacting the Ancillary Commissions team.

window.

The NIPR information shows the active and inactive licenses for you as well as the insurance companies for which you have been

#### Individual Producer Application Process – Producer Questions

**1** 

#### BlueCross BlueShield of New Mexico

Producer	Producer Questions
To revisit any page that has been completed, click on the page title listed below:	Required fields are denoted by If your answer is "Yes" to any of the questions below, please write details in the space provided and attach any documents that pertain to the answer on the upcoming additional documents screen.
Producer Information	FAILURE TO DISCLOSE MAY RESULT IN A DECLINE OF YOUR APPLICATION.
Addresses and Phones	
Producer Disclosure	
Background Check and FCRA Consent	Are you now being sued or have you ever been sued or had a judgment rendered against you?     Oves     Oves
Producer SSN and DOB	ÚN0
Licensee Selections	2. Have you ever filed for bankruptcy or sought protection from your creditors? *
Producer Questions	Over the second
Additional Documents	
Direct Deposit Authorization	3. a. Have you ever been charged, convicted, or pied guilty or noto contendere ("no contest") or been given probation, suspended sentence or fined to: Any felony? *
W-9	Yes
Save and Exit Cancel and Exit	ONO 3. b. Have you ever been charged, convicted, or pled guilty or nolo contendere ("no contest") or been given probation, suspended sentence or fined to: Any misdemeanor involving investments, securities, insurance, real estate, or any type of financial instrument? * Ores No
	4. a. Has any federal or state regulatory agency ever: censored you, threatened to suspend or terminate, or suspended or terminated your license(s) to sell securities, insurance, annuities, real estate, or any other type of financial instrument? * OYes No
	<ul> <li>4. b. Has any federal or state regulatory agency ever: found you made false statement(s) or omissions or been dishonest, unfair, or unethical?</li> <li>OYes</li> <li>ONo</li> </ul>

Producer questions must be completed to process the applications.

All questions must be answered. If any question is answered "Yes," a detail box will be displayed below the question so that you can provide more details and additional comments.

If needed, additional documents can be attached on the next screen, or they can be sent via email or fax.

Email:

AncillaryCommissionsNM@bcbsnm.com

Fax: 312-540-3105

There are a total of 11 questions. Once you have answered all the questions, click on "Next" to continue.



#### Individual Producer Application Process – Additional Documents



NOTE: The following can be included as documents: evidence of E&O, release of tax liens, discharge of bankruptcy and court records. Add the documents by clicking on "Add Document," and then select the document to be added. In the event a document cannot be attached, documents can be faxed to 312-540-3105 or emailed to <u>AncillaryCommissionsNM@bcbsnm.com</u>. After all the information has been completed, click on "Next" to continue.

## Individual Producer Application Process – Direct Deposit Authorization



Commission payments via EFT are required. Commissions will be placed on hold until the required EFT form is submitted. The only exception to the required EFT is if the producer will be paid through an entity agency that is currently contracted with Dearborn Life Insurance Company. In that case, the producer may select "No." Select "Yes" from the dropdown menu to process the EFT.

## Individual Producer Application Process – Direct Deposit Authorization



Review the statement, click on "Agree" and enter the email address for commission statements. Move to the next slide for additional information related to the direct deposit process.

#### Individual Producer Application Process – Direct Deposit Authorization

OChecking OSavings	Com	plete all of the required fields,
Bank Branch Location	and c	click on "Next" to continue.
Local Branch telephone numb	er with area code	*
City * Sta	te *	Zip Code *
	ect one	47245 4790
Se	v	12345-0707
Transit Routing Number (Must	be 9 digits) *	Account Number (Must be 4-20 digits) *
Transit Routing Number (Must	be 9 digits) * s Only nts the most commo	Account Number (Must be 4-20 digits) *
Jane Doe 1234 Main SL Apt 101 Lenexa, KS 86215 PAY	be 9 digits) * s Only nts the most commo	Account Number (Must be 4-20 digits) *          Numbers Only         on check format used.
Jane Doe 1234 Main St. Apt 101 Lenexa, KS 86215 PAY TORDER OF	be 9 digits) * s Only nts the most commo	Account Number (Must be 4-20 digits) * Numbers Only on check format used.
Jane Doe         1234 Main St. Apt 101         Lenexa, KS 66215         PAY         Your Bank         Address of Your Bank         Address of Your Bank         FOR	be 9 digits) * s Only nts the most commo	Account Number (Must be 4-20 digits) * Mumbers Only on check format used.

This sample information indicates the meaning of each set of numbers displayed at the bottom of personal checks. You must enter the routing number and bank account number of your personal checking account to ensure direct deposits are made to the correct bank and account.

## Individual Producer Agency Application Process – W-9 Requirements



If applicants are unsure of the appropriate federal tax code, they should contact their organization's tax department.

If the individual producer will have commissions paid to an agency that is already contracted, click on "Business." The agency's business name and tax ID should be included.

#### Individual Producer Application Process – W-9 Requirements (cont.)

List account number(s) here (optional)
Certification
Under penalties of perjury, I certify that:
<ol> <li>The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and</li> <li>I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and</li> <li>I am a U.S. citizen or other U.S. person (defined on page 2 of the W-9 form).</li> <li>Certification Instructions: You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. (This will be done on the W-9 created at the end of this application if you check the cross out box below) For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and</li> </ol>
dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructions on page 4 of the W-9 form.
I have read the Certification above. AND, if you need to cross out item 2 I need to cross out.
<< Previous Next

To complete the W-9 process, read the certification information, click to verify the certification information has been read, choose the cross out box if appropriate, and then click on "Next" to continue.

## Individual Producer Application Process – Application Review

you click on the "Submit Application" button at the bottom of the screen, you g on the View Summary button below. If any of the information needs to be hake changes by clicking on the "Return to Application" button at the bottom tents generated from your online application by clicking on the document link d that all of the information is correct, you will need to click on the box at the elow the confirmation box, there is a grey box in which you will electronically ant Name – the electronic signature must be typed exactly as it appears in lication by clicking on the "Submit Application" button at the bottom of the
View Summary
When the "View Summary" button is selected, all of the information that has been entered will be shown in a list format. Scroll down the summary to review all of the information to ensure
entered, click on "Return to Application."

Once all the application information has been reviewed for accuracy, click on the confirmation box. Then enter the applicant name exactly as it was entered previously on the application.



**CRITICAL POINT!** Once all the information has been completed and the electronic signature has been entered, click on **"Submit Application."** An email will be auto-generated to the applicant when the application has been submitted.

**Once the application has been approved**, the applicant will receive notification via email from the Ancillary Commissions team advising that the executed contract documents can be obtained by entering the application system using the link provided in the email. The Ancillary Commissions team is available to answer any questions that may arise while completing the application. Please call 800-352-3935 or send an email to <u>AncillaryCommissionsNM@bcbsnm.com</u> with any questions.

#### Individual Producer Application Process – Submission Confirmation

We will notify you within approximately 5 business days of your appointment status. If you have any questions regarding your
application, please contact the Downers Grove Administrative Offices at 1-800-352-3935. Once approved, you will be sent a link to the returning applicant portal to view/print the executed contract. You will need to use your user name and password you created for this online application to access the portal.
Thank you for applying with us. We look forward to a productive business relationship.
Sincerely,
Dearborn Life Insurance Company
Please click on the following button to register for Producers Corner. This is a secure password-protected site that offers up-to-date sales tools, along with quoting capabilities.
Producers Corner

Once all the steps of the application process have been completed and submitted, the confirmation message will appear. The applicant can now access Producers Corner to view up-to-date sales tools, along with quoting capabilities. NOTE: Accessing Producers Corner is optional. It is not required to complete the contracting process. If Electronic Funds Transfer (EFT) was elected by the applicant, deposits of commissions and commission statements will also be available in Producers Corner. To register for Producers Corner, click on the "Producers Corner" button.

## Producer Entity Agency Contracting Process for Ancillary Group Products (Individual Producer with Agency)

The process for the producer entity agency is the same as the process for the producer, except for the screens where descriptive information is included.

## **Producer Entity Agency Online Application System for Group Ancillary Products**

This document provides step-by-step instructions for the Producer Online Contracting Application process.

**TAKE NOTE:** There are two options that apply for producer contracting:

- Producer (Individual Producer only)
- Producer Entity Agency (Individual Producer and Agency)

This document has three sections:

- 1. Producer (Individual Producer Only)
- 2. <u>Producer Entity (Individual Producer and Agency)</u>
- 3. Frequently Asked Questions

The Producer Online Application System can be accessed by going to <u>www.bcbsnm.com/ancillary/producer/prospective-producers</u>

Reviewing the <u>Frequently Asked Questions</u> section prior to completing the application is strongly recommended. This section details all the information needed to complete the application.

To begin the application process, go to: www.bcbsnm.com/ancillary/producer/prospective-producers

#### Helpful Hints

Verify which application type to complete before starting the online application process.

Review the <u>FAQ document</u> before beginning the application process to ensure all the needed information to complete the application is available.

If assistance is needed during the application process, contact us at:

Phone: 800-352-3935

Email:

AncillaryCommissionsNM@bcbsnm.com

#### Producer Entity Agency Application Process – Logging In

Click on "New Applicant" to begin the process. New users will be prompted to create a username and password. When returning to the system, enter the username and password that was created previously, and click on "Login."

Velcome to the On-line Applicat	ion	
Thank you for your interest in ap Company.	plying to become contracted with the Dearborn Life Insurance	New Applicant
or questions, please contact the	e Commission Department at (800) 352-3935.	User Name:
Please review the Frequently Ask vith the application it may an	ked Questions by clicking on the link below before proceeding swer any questions that you may have.	
requently Asked Questions		Forgot Username of Password:
	To access the FAQs while in the online system,	
lew Applicants:	click on the FAQ link. The <u>FAQs</u> are also located at	
f you are a new applicant, click	the end of this document.	
Returning Applicants:		
f vou are a returning applicant.	please enter your User Name and Password and click on the Logi	n button.

#### Producer Entity Agency Application Process – Selecting Application Type

After completing the login process, the "Application Type Selection" screen will display.



When the dropdown arrow is selected, there will be two options: (1) Producer and (2) Producer Entity Agency. The majority of submissions are for Producer.

## Producer Entity Agency Application Process – Creating an Account

Please Create a Login Account and Keep This Information  Indicates required fields  Fist time users will be required to create a User Name and Password. You can stop and save your application at any time during the process and return within 30 days to complete it. Be certain  Applicants may stop and save the application at any time during the process and return within 30 days to complete it.  Applicants may stop and save the application at any time during the process and return within 30 days to complete it.  Ver Name:  Ver Name:  Ver Ver Ver Tot tot to the frequently Asked Questions document for detailed information on formatting your username, password and security code.  Refer to the Frequently Asked Questions document for detailed information on formatting your username, password is forgotten, the security code and the answers to the recovery questions will be needed to log in.  Nerver2:  Enail:  There are several options to choose from for recovery questions. Click on the dropdown arrow to choose the preferred recovery question(s), and then enter the correct answer in the answer box(es).  Enail:  Enail:	New applicants must create an account.
Please Create a Login Account and Keep This Information	
Products required fields         Pirst time users will be required to create a User Name and Password. You can stop and save your application at any time during the process and return within 30 days to complete it. Be certain it is usery user information in a safe place as you will need it to re-enter the application. Please note, any field marked with an asterisk (*) is a mandatory field.         Applicants may stop and save the application at any time during the process and return within 30 days to complete it. Be certain it is usery and marked with an asterisk (*) is a mandatory field.         Vier Name:*       (*) (*) (*) (*) (*) (*) (*) (*) (*) (*)	Please Create a Login Account and Keep This Information
Applicants may stop and save the application at any time during the process and return within 30 days to complete it.	* indicates required fields First time users will be required to create a User Name and Password. You can stop and save your application at any time during the process and return within 30 days to complete it. Be certain to keep your login information in a safe place as you will need it to re-enter the application. Please note, any field marked with an asterisk (*) is a mandatory field.
User Name: *       (four login name must be at least 6 characters long and contain no special characters)         Password: *       (Your Password must be at least 8 characters, must not contain your name, must not equal your username, and must contain 3 of the following: 1 upper-case letter, 1 lower-case         Confirm Password: *       Refer to the Frequently Asked Questions document for detailed information on formatting your username, password and security code.         Security Code: *       Vour Username, password and security code.         Security Code: *       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.         Answer1: *       If a pass several options to choose from for recovery questions. Click on the dropdown arrow to choose the preferred recovery question(s), and then enter the correct answer in the answer box(es).	Applicants may stop and save the application at any time during the process and return within 30 days to complete it.
Confirm Password:*       Refer to the Frequently Asked Questions document for detailed information on formatting your username, password and security code.         Security Code:*       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.         What was your first car?       There are several options to choose from for recovery questions. Click on the dropdown arrow to choose the preferred recovery question(s), and then enter the correct answer in the answer box(es).	User Name:  User N
(Please enter a 4 digit code. The code cannot contain 4 of the same or sequential numbers)          Recovery Question 1:       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.         Answer1:       There are several options to choose from for recovery questions. Click on the dropdown arrow to choose the preferred recovery question(s), and then enter the correct answer in the answer box(es).	Confirm Password:  Refer to the Frequently Asked Questions document for detailed information on formatting your username, password and security code.
Where were you bom?       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.         Answer1:*       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.         What was your first car?       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.         Answer2:*       If there are several options to choose from for recovery questions. Click on the dropdown arrow to choose the preferred recovery question(s), and then enter the correct answer in the answer box(es).	(Please enter a 4 digit code. The code cannot contain 4 of the same or sequential numbers)
Image:	Where were you born?       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.         What was your first car?       If a password is forgotten, the security code and the answers to the recovery questions will be needed to log in.
	There are several options to choose from for recovery questions. Click on the dropdown arrow to choose the preferred recovery question(s), and then enter the correct answer in the answer box(es).
After all the selections have been	After all the selections have been

completed, click on "Next" to continue.

## Producer Entity Agency Application Process – Producer Information

BlueCross BlueSh	nield of New Mexico Return to any page/section of the application at any time by clicking on the page name.
2 Producer Entity Agency To revisit any page that has been completed, click on the page title listed below:	Producer Information Required fields are denoted by * Please provide the name of the individual authorized to sign on behalf of the agency OR the name of the individual who is to be contracted with Dearborn National with commissions to be paid to the agency.
Producer Information Addresses and Phones Producer Disclosure Background Check and FCRA Consent Producer SSN and DOB Licensee Selections Producer Questions Additional Documents Direct Deposit Authorization W-9 Save and Exit Cancel and Exit	First Name * Middle Name     No Middle Initial   Last Name *     In which State do you hold a Resident or Business Resident License? * Select one   Select one      Do you now or have you ever held any appointments with any Dearborn Life Insurance Company. *    No
<b>IMPORTANT NOTE:</b> Th cancelled at any time c	e application can be started, stopped or luring the process.

## Producer Entity Agency Application Process – Addresses and Phones

2 Producer Entity Agency To revisit any page that has been completed, click on the page title listed below:	Addresses and Phones Required fields are denoted by * Principal/Agent Resident Address	The resident address is needed for due
Producer Information Addresses and Phones Producer Disclosure Background Check and FCRA Consent Producer SSN and DO8 Licensee Selections Producer Questions Additional Documents Direct Deposit Authorization W-9 Save and Exit Cancel and Exit	Street 1 *	diligence purposes. In addition, several states require resident addresses when an agent appointment is submitted for processing.
	Street * Street 2 Street 3 Street 3 Street 3 Street 3 Select one  Select one  Extension Business Phone * Select Select One Select On	NOTE: If there is an apartment, building, suite or floor number in either address, enter the additional information in the Street 2 and Street 3
	Business Fax 888-555-1212 Resident Phone Resident Fax	DOXES.

**NOTE:** The above is a partial screenshot of the Addresses and Phones screen information. This is the producer's personal information. The business/agency information is reviewed on the next slide. See the next slide for the remainder of the addresses and phones information.

# Producer Entity Agency Application Process – Addresses and Phones (cont.)

	Business Phone *	888-555-1212	Extension Numbers Only	
	Business Fax	888-555-1212		
	Resident Phone	888-555-1212	Resident Fax	888-555-1212
				<< Previous   Next >>
1				7
Complete all required field	ds (indicated by *). One	ce the field	ls on the current scree	en have been completed,

Complete all required fields (indicated by \*). Once the fields on the current screen have been completed, click on "Previous" to go to a prior screen, or click on "Next" to go to the next screen.

#### Producer Entity Agency Application Process – Producer Disclosure

#### Producer Disclosure

To revisit any page that has been completed, click on the page title listed below:

2 Producer Entity Agency

Producer Information

#### Addresses and Phones

Producer Disclosure Background Check and FCRA Consent Producer SSN and DOB Licensee Selections Producer Questions Additional Documents Direct Penosit Authorization

W-9

Cancel and Exit

Save and Exit

Read the Disclosure and

Authorization document,

and then click on "Agree"

and "Next" to continue.

Required fields are denoted by \*

#### DISCLOSURE AND AUTHORIZATION OF INVESTIGATIVE REPORT/CONSUMER REPORT FOR EMPLOYMENT PURPOSES

I understand that as part of doing business with Dearborn Life Insurance Company (the "Company") an investigative report may be prepared. I hereby authorize the Company, including investigative services company under contract with the Company and acting on behalf of the Company, to conduct inquiries and obtain these reports. I authorize all persons, firms, and entities having information about me to give the Company all information that it requests. I release from liability all persons, firms or entities supplying such information to the Company, and I agree to hold the Company harmless and indemnify it from any liability, which it may incur as a result of conducting any of the inquiries contemplated herein.

I understand and agree that the investigative report may consist of consumer reports (including investigative consumer reports, including investigative consumer reports, insurance department inquiries, and interviews with third parties such as former employers, financial sources, or others. These reports may include information as to my character, general reputation, personal characteristics, and mode of living. I may request, in writing, from the home office of the Company additional information as to the nature and the scope of this investigation.

I understand that

The Company may disclose to its affiliates or third parties, including agencies that assume any debit balance, any information
 about me whether or not such information was part of the investigative report received from other sources.

• Before taking adverse action in whole or in part based on a consumer report, the Company will provide me with a copy of the consumer report and a copy of a notice of my rights under the Fair Credit Reporting Act ("FCRA").

I hereby authorize the Company to provide information concerning any past-due debt owed the Company to the credit reporting services to which it subscribes.

I understand that this disclosure and authorization is required by the FCRA and does not mean that, if appointed, my relationship with the Company will be that of employer-employee. Instead my relationship will remain that of an independent contractor.

These authorizations shall remain in effect for two (2) years from the date I sign this Disclosure and Authorization or for the duration of my appointment with the Company, whichever is longer. A copy or facsimile of this Disclosure and Authorization shall be as valid as the original. I have received a copy of a notice of my rights under the FCRA with this Disclosure and Authorization and obtain these reports. I authorize all persons, firms, and entities having information about me to give the Company all information to the Company, and I agree to hold the Company harmless and indemnify it from any liability, which it may incur as a result of conducting any of the inquiries contemplated herein.

I understand and agree that the investigative report may consist of consumer reports (including investigative consumer reports), criminal record reports, insurance department inquiries, and interviews with third parties such as former employers, financial sources, or others. These reports may include information as to my character, general reputation, personal characteristics, and mode of living. I may request, in writing, from the home office of the Company additional information as to the nature and the scope of this investigation.

I understand that

 The Company may disclose to its affiliates or third parties, including agencies that assume any debit balance, any information about me whether or not such information was part of the investigative report received from other sources.

Before taking adverse action in whole or in part based on a consumer report, the Company will provide me with a copy of the
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I understand that this disclosure and authorization is required by the FCRA and does not mean that, if appointed, my relationship with the Company will be that of employer-employee. Instead my relationship will remain that of an independent contractor.

These authorizations shall remain in effect for two (2) years from the date I sign this Disclosure and Authorization or for the duration of my appointment with the Company, whichever is longer. A copy or facsimile of this Disclosure and Authorization shall be as when the original. I have received a copy of a notice of my rights under the FCRA with this Disclosure and Authorization.

I have read and understand the disclosure above.

Due diligence is required on individual producers based on the producer's state of residence. The Disclosure and Authorization document describes the purpose of the process that is required.

urance Company, 701 E. 22nd St. Suite 300, Lombard, IL 60148. Blue Cross and Blue Shield of Illinois is the trade 0 2007 - 2020 General Information independent licensee of the Blue Cross and Blue Shield Association. BLUE CROSS, BLUE SHIELD and the Cross and Solutions LLC

# Producer Entity Agency Application Process – Background Check and FCRA Consent



To revisit any page that has been completed, click on the page title listed below:	Producer SSN and DOB Required fields are denoted by * The data on this page is required for background check and appointment processing. If you are applying as a producer/entity, please input the primary principal's or licensed agent's data. This information is confidential and will not be disseminated.
Producer Information Addresses and Phones Producer Disclosure Background Check and ECDA	SSN * Confirm SSN * •••• - ••• - ••• - ••• - •••• ###-#### Birth Date * 03/02/1978 B MM/DD/YYYY
Consent Producer SSN and DOB Licensee Selections Producer Questions	<< Previous Next >
Additional Documents Direct Deposit Authorization W-9	Complete the required fields, and click on "Next" to continue.
Save and Exit Cancel and Exit	

2 Producer Entity Agency	□ Licensee Selections	
To revisit any page that has been completed, click on the page title listed below: Producer Information Addresses and Phones Producer Disclosure Background Check and FCRA Consent	In order to retrieve your license and appointment information from the Nati enter your name as it appears on your resident state insurance license. Ther Enter your name as it appears on your license and then click on Retrieve NIP the Producer is retrieved, click on the Yes button for each state in which bu (agency) is being contracted, please attach current license(s) for each state Additional Documents screen for attachments).	Required fields are denoted by * onal Insurance Producer Registry (NIPR), please a click the Retrieve NIPR Data button below. R Data button. Once the license information for siness will be solicited. If a Producer Entity in which business will be solicited (see
Producer SN and DOB Licensee Selections Producer Questions Additional Documents Direct Deposit Authorization W-9 Save and Exit Cancel and Exit	Prefix First Middle IIIII	Address Change Request(ACR)
Entor the require	dinformation and then click	The NIPR inform the producer as producer has be
nter the require on "Retrieve NIP nformation. Info	R Data" to view the license ormation will display in the	

#### **Selecting Resident State:**

The list of states includes those for which a producer can select for appointment. The producer should only select their resident state.

Non-resident appointments can be processed upon request by contacting the Ancillary Commissions team.

The NIPR information shows the active and inactive licenses for the producer as well as the insurance companies for which the producer has been appointed.

#### Producer Entity Agency Application Process – Producer Questions

**1** 

#### BlueCross BlueShield of New Mexico

2 Producer Entity Agency	Producer Questions
To revisit any page that has been completed, click on the page title listed below:	Required fields are denoted by * If your answer is "Yes" to any of the questions below, please write details in the space provided and attach any documents that pertain to the answer on the upcoming additional documents screen.
Producer Information	FAILURE TO DISCLOSE MAY RESULT IN A DECLINE OF YOUR APPLICATION.
Addresses and Phones	
Producer Disclosure	
Background Check and FCRA Consent	<ol> <li>Are you now being sued or have you ever been sued or had a judgment rendered against you? *</li> <li>Yes</li> </ol>
Producer SSN and DOB	ONo
Licensee Selections	2. Have you ever filed for bankruptcy or sought protection from your creditors? *
Producer Questions	Oves
Additional Documents	()No
Direct Deposit Authorization	3. a. Have you ever been charged, convicted, or pled guilty or nolo contendere ("no contest") or been given probation,
W-9	suspended sentence or fined to: Any felony? *
Save and Exit Cancel and Exit	ON0
	3. b. Have you ever been charged, convicted, or pled guilty or nolo contendere ("no contest") or been given probation, suspended sentence or fined to: Any misdemeanor involving investments, securities, insurance, real estate, or any type of financial instrument? * Yes No
	4. a. Has any federal or state regulatory agency ever: censored you, threatened to suspend or terminate, or suspended or terminated your license(s) to sell securities, insurance, annuities, real estate, or any other type of financial instrument? * Yes No
	4. b. Has any federal or state regulatory agency ever: found you made false statement(s) or omissions or been dishonest, unfair, or unethical? * Oyes No

Producer questions must be completed to process the application.

All questions must be answered. If any question is answered "Yes," a detail box will display below the question so that additional details and comments can be provided.

If needed, additional documents can be attached on the next screen, or they can be sent via email or fax.

Email:

AncillaryCommissionsNM@bcbsnm.com

Fax: 312-540-3105

There are a total of 11 questions. Once all the questions have been answered, click on "Next" to continue.



#### Producer Entity Agency Application Process – Additional Documents



NOTE: The following can be included as documents: evidence of E&O, release of tax liens, discharge of bankruptcy and court records. Add the documents by clicking on "Add Document," and then select the document to be added. In the event a document cannot be attached, documents can be faxed to 312-540-3105 or emailed to <u>AncillaryCommissionsNM@bcbsnm.com</u>. After all the information has been completed, click on "Next" to continue.



Commission payments via EFT are required. Commissions will be placed on hold until the required EFT form is submitted. The only exception to the required EFT is if the producer will be paid through an entity agency that is currently contracted with Dearborn Life Insurance Company. In that case, the producer may select "No." Select "Yes" from the dropdown menu to process the EFT.

## Producer Entity Agency Application Process – Direct Deposit Authorization



Review the statement, click on "Agree" and enter the email address for commission statements. Move to the next slide for additional information related to the direct deposit process.

## Producer Entity Agency Application Process – Direct Deposit Authorization

Savings		Compl	lete all of t	ne require	d fields,	
Bank Branch Loca	tion	and cli	lick on "Ne>	t" to cont	inue.	
Local Branch telephon	e number with an 8-555-1212	ea code *				
City *	State *	~	Zip Code *	12345-67	789	
		Contraction of the local division of the loc			50 V	
Transit Routing Numbe	r (Must be 9 digit	s) *	Account Number	(Must be 4-20	digits) *	
Transit Routing Numbe	r (Must be 9 digit lumbers Only represents the mo	s) *	Account Number	(Must be 4-20 Numbers	digits) * Only	
Transit Routing Numbe	r (Must be 9 digit Rumbers Only represents the mo	s) *	Account Number	(Must be 4-20 Numbers	digits) * Only	
Transit Routing Numbe	r (Must be 9 digit Rumbers Only represents the mo	s) *	Account Number	d.	digits) * Only	
Jane Doe 1234 Main St. Apt 101 Lenexa, KS 66215 PAY TOT THE ORDER OF	r (Must be 9 digit Rumbers Only represents the mo	s) *	Account Number	d.	digits) * Only	
Transit Routing Numbe	r (Must be 9 digit Rumbers Only represents the mo	s) *	Account Number	(Must be 4-20 Numbers d. 1001	digits) * Only	

This sample information indicates the meaning of each set of numbers displayed at the bottom of personal checks. The applicant must enter the routing number and bank account number of their personal checking account to ensure direct deposits are made to the correct bank and account.

#### Producer Entity Agency Application Process – W-9 Requirements



organization's tax department.

agency's business name and tax ID should be included.

#### Producer Entity Agency Application Process – W-9 (cont.)

List account number(s) here (optional)
Certification
Under penalties of perjury, I certify that:
<ol> <li>The number shown on this form is my correct taxpayer identification number (or I am waiting for a number to be issued to me), and</li> <li>I am not subject to backup withholding because: (a) I am exempt from backup withholding, or (b) I have not been notified by the Internal Revenue Service (IRS) that I am subject to backup withholding as a result of a failure to report all interest or dividends, or (c) the IRS has notified me that I am no longer subject to backup withholding, and</li> <li>I am a U.S. citizen or other U.S. person (defined on page 2 of the W-9 form).</li> <li>Certification Instructions: You must cross out item 2 above if you have been notified by the IRS that you are currently subject to backup withholding because you have failed to report all interest and dividends on your tax return. (This will be done on the W-9 created at the end of this application if you check the cross out box below) For real estate transactions, item 2 does not apply. For mortgage interest paid, acquisition or abandonment of secured property, cancellation of debt, contributions to an individual retirement arrangement (IRA), and generally, payments other than interest and dividends, you are not required to sign the Certification, but you must provide your correct TIN. See the instructiones even the the W 0 form.</li> </ol>
the instructions on page 4 of the W-9 form.
I have read the Certification above. AND, if you need to cross out item 2 I need to cross out.
<< Previous Next

To complete the W-9 process, read the certification information, click to verify the certification information has been read, choose the cross out box if appropriate and then click on "Next" to continue.

## Producer Entity Agency Application Process – Application Review



Once all the application information has been reviewed for accuracy, click on the confirmation box. Then enter the applicant name exactly as it was entered previously on the application.



**CRITICAL POINT!** Once all the information has been completed and the electronic signature has been entered, click on **"Submit Application."** An email will be auto-generated to the applicant when the application has been submitted.

**Once the application has been approved**, the applicant will receive notification via email from the Ancillary Commissions team advising that the executed contract documents can be obtained by entering the application system using the link provided in the email. The Ancillary Commissions team is available to answer any questions that may arise while completing the application. Please call 800-352-3935 or send an email to <u>AncillaryCommissionsNM@bcbsnm.com</u> with any questions.

## Producer Entity Agency Application Process – Submission Confirmation

We will notify you within approx	ximately 5 business days of your appointment status. If you have any questions regarding your
Once approved, you will be sen your user name and password yo	t a link to the returning applicant portal to view/print the executed contract. You will need to use ou created for this online application to access the portal.
Thank you for applying with us.	We look forward to a productive business relationship.
Sincerely,	
Dearborn Life Insurance Compa	у
Please click on the password-protected	e following button to register for Producers Corner. This is a secure site that offers up-to-date sales tools, along with quoting capabilities.
	Producers Corner

Once all the steps of the application process have been completed and submitted, the confirmation message will appear. The applicant can now access Producers Corner to view up-to-date sales tools, along with quoting capabilities. NOTE: Accessing Producers Corner is optional. It is not required to complete the contracting process. If Electronic Funds Transfer (EFT) was elected by the applicant, deposits of commissions and commission statements will also be available in Producers Corner. To register for Producers Corner, click on the "Producers Corner" button.

## Producer/Agency Online Application Process for Ancillary Group Products FAQs

#### What information is needed to complete the contracting process?

Individual producers whose commissions are paid directly to them will need their Social Security number, birth date, residence address, business mailing address, business telephone number and business fax number (if applicable).

- There is a section of the application entitled Licensee Selections. This section must be completed in order to retrieve individual license information.
  - There is a button on the screen called "Retrieve NIPR Info." Click on this button and the system loads the license information from the National Insurance Producer Registry for the applicant
  - Once this information is loaded, a list of the states displays. Select the applicant's resident state. Nonresident appointments can be processed upon request by contacting the Ancillary Commissions team. In the event that no states are selected, only appoint for the applicant's resident state.
- The applicant will be required to enroll in Electronic Funds Transfer (EFT or Direct Deposit), and banking
  information will be needed to complete the application (name, address and telephone number of the financial
  institution, account number, and financial institution's routing/transit number). A sample copy of a check
  displays on the screen in this section of the application with the required information.
- The only exception to this requirement is when a new producer's compensation is paid to an entity agency that
  is currently contracted. The requirement can then be waived.
- A copy of the applicant's E&O must be attached to the application or emailed separately to <u>AncillaryCommissionsNM@bcbsnm.com</u> or faxed to 312-540-3105.
- The applicant must complete 11 yes/no disclosure questions. If the answer to any of these questions is "Yes," an explanation and/or documentation must be provided. Examples of explanations and documents needed are: bankruptcy (include an explanation and a copy of the discharge) or tax lien/judgements/collection items/past due items over \$10,000 (provide explanation and proof of payment).

- Individual producers whose earned commissions are paid to an agency will need all of the information mentioned on the previous slide and the name, business mailing address, telephone number, fax number (if applicable) and the Tax ID of their agency.
  - A copy of the agency's license and E&O must be attached to the application, or it can be emailed separately to <u>AncillaryCommissionsNM@bcbsnm.com</u> or faxed to 312-540-3105.
- Is the contracting website secure? The Pangea website is secure.
- What is my username and password? Why won't my username and password provide access to the application?

When first entering the website, persons are considered "New Users." The system prompts new users to create a username and password.

- The password must be at least 8 characters in length and it must contain: 1 upper case letter, 1 lower case letter and at least 2 numbers.
- It cannot contain any character string that is part of the username.
- If the username entered is a duplicate of a username already taken, a "Username is not valid" message will display (e.g., "Smith 123" is common, so duplication could result).

- What is my username and password? Why won't my username and password get me into the application? (continued)
  - Please maintain the username and password entered at the start of the application process until notification is received that the contracting process has been completed.
  - At the start of the contracting process, the system will prompt users to create a 4-digit security code and to answer two security questions.
    - If a user forgets their username or password, the system will require entry of the security code and answering the security questions in order to gain access to the system.
    - Once the application and contracting process is completed, new producers will retrieve executed documents from the system, and then they will no longer need to access the producer application system.
    - NOTE: The username and password that is set up for the producer contracting system will not provide access to any of the other producer systems.

#### • Which application should be completed for contracting?

- There are two application types for which contracting can be completed.
  - Individual producers who receive direct payment of their commissions should complete the "Producer" application.
  - Individual producers whose earned commissions are paid to an agency should complete the "Producer Entity Agency" application. This application will provide contracting for the producer and the agency.

#### How are executed documents retrieved?

- When the appointment has been completed, the Ancillary Commissions team will send an email advising that the executed producer contract documents can be obtained by entering the online application system via the link provided in the email. Log in as "Returning Applicant" using the username and password that was created during the contracting process.
  - Click on "Forgot Password" if the username or password cannot be found, and the system prompts will assist in setting up access.
  - Once logged in, the system will direct the user to a page that contains the executed producer agreement and the product addendum to the producer agreement. **Retrieve the executed documents, and exit the system.** 
    - This will be the last time producers will need to access this system.
- If there are problems completing the online application or if there are questions, who should be contacted?
  - If problems or issues arise, contact us at 800-352-3935 and indicate that assistance is needed to resolve issues with the producer contracting online application process.
  - We can also be contacted at <u>AncillaryCommissionsNM@bcbsnm.com</u>.