



BlueApprovRSM

Streamlines prior authorization and recommended clinical reviews

Accelerate processing times and avoid phone calls by requesting preservice reviews through [BlueApprovR](#) in our [Availity[®] Essentials Payer Spaces](#).

- Most requests take only 3 to 4 minutes
- With complete information, some requests approved in real time
- Most prior authorization requests approved upon submission

Eligible categories

Use BlueApprovR for **prior authorizations** and **recommended clinical reviews** handled by Blue Cross and Blue Shield of New Mexico for **commercial** members for:

- Home health and hospice care
- Inpatient acute care and rehab
- Long-term acute care and skilled nursing facility
- Outpatient services
- Specialty pharmacy drugs
- Behavioral Health

To determine if prior authorization is required, check eligibility and benefits via Availity Essentials. **If Availity directs you to BCBSNM, try BlueApprovR.** See our [Preservice Reviews](#) page for searchable code lists and more.

If prior authorization isn't required, you may submit a request for recommended clinical review. See our [recommended clinical review code list](#) for more information.

This tool is currently not available for our **Blue Cross and Blue Shield Federal Employee Program[®] (FEP[®]) members**, **Medicare Advantage** or **Blue Cross Community CentennialSM** members. Please use your existing process for requesting prior authorization and recommended clinical reviews for these members.



Other options

Some services require prior authorization through [Carelon Medical Benefits Management](#) or [eviCore[®] healthcare](#). Options for preservice reviews handled by BCBSNM include:

- [BlueApprovR](#)
- [Availity Authorizations](#)
- Phone
- Form and fax



Learn more

- [Sign up](#) for a live demo training session
- View our [BlueApprovR user guide](#)
- See our [Preservice Reviews](#) page

Availity is a trademark of Availity, LLC, a separate company that operates a health information network to provide electronic information exchange services to medical professionals. Availity provides administrative services to BCBSNM.

Carelon Medical Benefits Management is an independent company that has contracted with BCBSNM to provide utilization management services for members with coverage through BCBSNM.

eviCore is an independent specialty medical benefits management company that provides utilization management services for BCBSNM.

BCBSNM makes no endorsement, representations or warranties regarding third party vendors and the products and services they offer.