



Network Services Contacts

Provider Network Representatives are available to assist you

Monday – Friday (8 a.m.- 5 p.m.)

Fax: 1-866-290-7718

PROVIDER NETWORK REPRESENTATIVES			
Behavioral Health			
Region	Name	Phone	Email
<ul style="list-style-type: none"> • Southeast Region • Central Territory Alpha: O-Z 	Josephine Nakai	(505) 816-4349	Josephine_Nakai@bcbsnm.com
<ul style="list-style-type: none"> • Southwest Region • Central Territory Alpha: A-C 	Freddy Bolanos	(505) 816-4058	Freddy_Bolanos@bcbsnm.com
<ul style="list-style-type: none"> • Northeast Region • Central Territory Alpha: M-N 	Nicole Wilson	(505) 816-4275	Nicole_Wilson@bcbsnm.com
<ul style="list-style-type: none"> • Northwest Region • Central Territory Alpha: D-L 	Open		
Long Term Care			
<ul style="list-style-type: none"> • Northern Region • Central Territory Alpha: J-Z 	David Hall	(505) 962-7215	David_Hall@bcbsnm.com
<ul style="list-style-type: none"> • Southern Region • Central Territory Alpha: A-I 	Open		
Physical Health			
<ul style="list-style-type: none"> • Central Territory Alpha: H • El Paso County Alpha: P-Z • Region 4 	Peter Crespin	(505) 816-4057	Peter_Crespin@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: A-B • Santa Fe County Alpha: A-E • Region 5 	Liz Cordova-Martinez	(505) 816-2161	Liz_Cordova-Martinez@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: T-V • Doña Ana County Alpha: A-N • Region 2 	Lisa Goodman	(505) 816-2789	Lisa_Goodman@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: Q-S • Region 3 	Tricia MacLaughlin	(505) 816-4255	Tricia_MacLaughlin@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: W-Z • Region 6 	Jan Montoya	(505) 816-2303	Jan_Montoya@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: K-L • El Paso County Alpha: A-D • Region 7 	Greg Castillo	(505) 816-2614	Gregory_Castillo@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: D-G • Region 1 	Andrea Ewing	(505) 816-2415	Andrea_Ewing@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: N-P • Santa Fe County Alpha: F-M • Region 8 	Cristyn Rush	(505) 816-2850	Cristyn_Rush@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: I-J, M • Doña Ana County Alpha: O-Z • El Paso County Alpha: E-O • Region 9 	Margie Romero	(505) 816-4203	Margie_Romero@bcbsnm.com
<ul style="list-style-type: none"> • Central Territory Alpha: C • Santa Fe County Alpha: N-Z • Region 10 	Open		

County-level maps of each region available at the end of this document.

Please contact your regional representative to reach the contract management team.



Statewide Representatives			
Services	Medical Regional Representatives		
	<ul style="list-style-type: none"> Air Ambulance Ambulatory Surgical Centers Ambulatory Surgical Center (Hospital/IPA) Audiology Providers/Hearing Aids 	<ul style="list-style-type: none"> Community Paramedicine Home Health (Hospital/IPA) Imaging Pathology Radiology 	<ul style="list-style-type: none"> Sleep Center Facility Sleep Center Providers Any Medical Provider Tied to a Hospital or IPA
	Long Term Care Regional Representatives		
	<ul style="list-style-type: none"> Agency Based Community Benefit (ABCB)* Dialysis DME/Prosthetics/Orthotics Genetic Laboratory 	<ul style="list-style-type: none"> Home Health Home Infusion Hospice Long Term Acute Care Nursing Facility 	<ul style="list-style-type: none"> Reference Laboratory Skilled Nursing Facility Specialty Pharmacy Support Brokers
<small>*ABCB services include Adult Day Health, Assisted Living, Behavior Support Consultation, Community Transition Services, Emergency Response, Employment Supports, Environmental Modifications, Home Health Aide, Nutritional Counseling, Personal Care – Consumer Directed/Consumer Delegated, Private Duty Nursing for Adults (PDN), Nursing Respite, Respite, Skilled Maintenance Therapy Services – Occupational Therapy for Adults, Physical Therapy for Adults, Speech Therapy for Adults</small>			
Tricia MacLaughlin	Armando Betancourt (Armando_Betancourt@bcbsnm.com)		
<ul style="list-style-type: none"> Indian Health Services (IHS), Tribes and Tribal Organizations, and Urban Indian Organizations (ITU) 	<ul style="list-style-type: none"> VA Medical Center 		



BEHAVIORAL HEALTH GROUPS

ABA Groups

- Consultants for Children
- Jumpstart
- Positive Behavior Support
- Prism Therapeutic Services Inc
- Proud Moments
- Stacey Pollard Graziano

Core Service Agencies Groups

- La Casa De Buena Salud Inc
- Open Skies Healthcare
- St. Martins Hospitality Center, Inc
- Prism Therapeutic Services Inc
- Youth Development Inc

Non-Independently Licensed Groups (BILS4NILS)

- Children in Need of Services
- Healthy Families of ABQ
- Herron Solutions LLC
- Journey to Wellness Counseling LLC
- Journey to Wellness Counseling LLC
- Katherine Bassiri LLC
- Lilly's Internal Light
- Rise Up NM Behavioral Health LLC
- Small Steps Child Counseling
- Talking Circles Therapy and Wellness
- The Treehouse
- Waves Behavioral Health

Supervisory Protocol Providers Groups

- Agape Counseling
- Amistad y Resolana
- Be Well Counseling
- Carlsbad Lifehouse Inc
- Full Circle Recovery LLC
- Heart & Soul
- High Desert Family Services Inc
- Inner Guidance LLC
- La Familia Inc.
- Lancer Health Group
- Love is Healing LLC
- Mary E Sawyers MA LPCC LLC
- Matt 25 Inc
- Mending Hearts
- Meridian Behavioral Health Inc
- Noesis Integrative Health
- Oasis Therapy LLC
- Odyssey Counseling
- Open Minds LLC
- Outcomes Inc
- Pecos Valley Counseling
- Perfectly Imperfect
- Recovery Services of NM
- Rio Grande Counseling & Guidance Services Pa
- Rogue Autism Rebels
- Sage Neuroscience Center
- Serenity Mesa
- Sierra Blanca Counseling
- Southwest Counseling and Psychotherapy
- Southwest Family Guidance Center LLC
- Southwest Services for The Deaf
- State of the Heart Recovery
- Streetwise Inc
- Tessa's Therapies Inc
- The Community Lighthouse
- The Counseling Center
- Therapeutic Living Services Inc
- Trail Ahead Therapy LLC
- Turning Point Recovery Center
- Turquoise Trail Counseling
- Umoja Behavioral Health
- Unabridged Counseling and Coaching
- Walsh Counseling Services LLC
- West Texas Counseling & Guidance
- Wild Magnolia
- Williams Counseling LLC
- Windmill Fighters

Josephine Nakai

ABA Groups

- Aprendamos
- Autism Learning Collaborative LLC
- Autism Behavior Services
- Behavior Change Institute LLC
- Camino Behavioral Health Services
- Centria Healthcare LLC
- Cross River Therapy LLC
- Martin Greer
- MECA LLC
- Montanez Associates LLC

Core Service Agencies Groups

- Hidalgo Medical Services

Non-Independently Licensed Groups (BILS4NILS)

- 4 Directions Mental Health
- Age to Age Counseling
- Amistad Family Services Inc
- Breena Tafoya And Associates
- Casa De Mi Alma INC
- Coffee on The Couch Counseling LLC
- Cornerstone Lifeworks
- Courageous Transformations Inc
- Dorcas F Brem Counseling Serv
- Duke City Recover Tool Box
- Eating Disorders Treatment Center LLC
- Evolution Group
- Faith + Grace Therapeutic Services
- Faith Works Counseling LLC
- Gold Perspective Therapy LLC
- Grace Therapy Services LLC
- Families and Youth INC
- Family Workshop LLC
- Haven Behavioral Serv of ALB
- High Desert Healing
- Montanez Associates LLC
- Supporting People in Need
- The Olive Tree Creative Arts Community Center
- The Recovery Management Center
- TRAA Group LLC
- Vaillancourt Associates LLC
- Viva Health
- Winborn Wellness and Counseling

Supervisory Protocol Providers Groups

- Ad Astra Behavior Analytic Services
- A New Awakening Counseling
- Alt Recovery Group LLC
- Albuquerque Guidance Center
- Albuquerque Health Services
- Albuquerque Treatment Services
- Amanecer Psychological Services
- Blue Fox Wellness LLC
- Choice Recovery Path
- Christian Counseling Prof Inc
- Clinical Assessment Group
- Complete Behavioral Health LLC
- Crossroads for Women
- Engage and Ignite Counseling
- Duke City Mind Institute
- Engender Inc
- La Casa Inc
- Formation Counseling
- Rio Valle Behavioral Health
- Sierra Community Counseling Center Inc
- Sol Counseling and Wellness Center
- Zia Recovery Center

Freddy Bolanos



ABA Groups

- Autism Learning Partners
- Autism Spectrum Therapies New Mexico
- Behavior Services of the Rockies
- Center for Autism and Related Disorders
- Diane Thompson PHD
- GD Psych Services LLC
- Guidance Center of Lea County Inc
- Meaningful Change Learning Services

Core Service Agencies Groups

- All Faiths Receiving Home
- ChildHaven Inc.
- Guidance Center of Lea County
- Mental Health Resources
- New Mexico Solutions
- The Life Link

Non-Independently Licensed Groups (BILS4NILS)

- A Child's Voice
- Angel Peak Counseling
- Awake and Aware
- Be Me Better
- Earth Spirit and Awakening
- Four Winds Behavioral Health
- Golden Willow Counseling
- Herndon Consulting LLC
- Horses for Healing
- Hoy Recovery
- Krossroads Integrative Health and Recovery Solutions Inc
- New Mexico Treatment Services LLC
- New Mexico Wellness Center LLC
- Pinwheel Healing
- Re-Cycled Man LLC
- Rio Grande Alcoholism Treatment Center
- Rio Rancho Family Counseling Center LLC
- Santa Fe Dialectical Behavior Therapy
- Sage Neuroscience Center
- Santa Fe Mountain Center
- Serna Solutions LLC
- The Family Connection
- The Savila Collaborative (Centro Savila)
- Trauma Treatment Center

Supervisory Protocol Providers Groups

- A New Day Youth and Family Services
- Albuquerque Family Counseling
- Aliviar Counseling Services Inc
- Anchors of Change Psychotherapy
- Bair Foundation
- Casa Milagro
- Cenikor
- Cottonwood Clinical Services Inc
- Cottonwood Counseling LLC
- Desert View Inc
- Equest Counseling Center LLC
- Las Cumbres Community Services Inc
- Los Alamos Family Council Inc
- Mended House Counseling
- New Mexico Counseling Center LLC
- New Mexico Guided Healing LLC
- New Mexico Wellness LLC
- Nonviolence Works
- Overcomers Counseling LLC
- Rio Vista Counseling LLC
- Rise Women's Self Recovery LLC
- Santa Fe Recovery Center Rtc
- Solace Crisis Treatment Center
- Southwest Healthworks LLC
- Teambuilders Behavioral Health
- The Enhancement Center PC
- Wholeistic Mental and Physical Health, LLC
- You Me and Therapy LLC
- Youth Shelters and Family Services

Nicole Wilson



LONG TERM CARE/DURABLE MEDICAL EQUIPMENT PROVIDERS

Open

- Canyon CreekGenesis
- Good Samaritan
- LabCorp
- Life Choice Hospice of NM (Compassus)
- Quest Labs
- Tricore Labs

David Hall

- Fresenius aka BMA
- Onpointe
- Rotech



PHYSICAL HEALTH GROUPS/HOSPITALS

Statewide Specialized Groups and Hospitals

**Peter
Crespin**

- IPA of NM

Statewide Specialized Groups and Hospitals

**Liz Cordova-
Martinez**

- Casa de Salud
- Department of Health
- Family Medicine Partners of Santa Fe PC
- HME Specialist LLC
- Lovelace/Lovelace Regional Hospital
- Southwest Medical Associates

Statewide Specialized Groups and Hospitals

**Lisa
Goodman**

- Alamogordo Imaging Center
- Desert States IPA
- Gila IPA
- Optum
- X-Ray Associates

Statewide Specialized Groups and Hospitals

**Tricia
MacLaughlin**

- After Hours Pediatrics
- Aspen Medical Group
- GCRMC
- Los Alamos PHO
- New Mexico Orthopedic
- New Mexico Oncology Hematology Consultants Ltd
- Northern NM IPA
- OmniSleep LLC
- St. Vincent Hospital

Statewide Specialized Groups and Hospitals

**Jan
Montoya**

- Albuquerque Ambulance
- Covenant Medical Group
- Eastern NM Medical Center
- FHLP LLC
- La Casa de Buena Salud
- Mountain View Regional Hospital
- Mountain View Surgery Center
- PHS/PMG
- Rio Grande Family Medicine
- Roswell Clinic Corp
- Southwest Integrative Health Center

Statewide Specialized Groups and Hospitals

**Andrea
Ewing**

- Albuquerque Ambulatory Eye Surgery Center
- Cibola General Hospital
- McLeod Medical Center of NM dba Duke City PCP
- Surgery Center of Santa Fe
- University of NM Health Systems

Statewide Specialized Groups and Hospitals

**Cristyn
Rush**

- Professional Flu Clinics

Statewide Specialized Groups and Hospitals

**Greg
Castillo**

- WSIPA