



The Physician Efficiency, Appropriateness, and Quality<sup>SM</sup> (PEAQ) Program evaluates physician performance in a transparent and multi-dimensional way. A goal of PEAQ is to work with the physician community to maximize physician efficiency, appropriateness, and quality of care. As part of this goal, Blue Cross and Blue Shield of New Mexico (BCBSNM) is releasing reporting to the physician community to provide information on their PEAQ performance and actionable opportunities to improve.

PEAQ Reports are accessible to existing Availity administrators and users assigned the **HCSC Reporting** role in Availity. If you are not yet registered with Availity, go to [Availity](#)  and complete the online guided registration process at no charge.

To learn more about the PEAQ Program and the measurement process, refer to the detailed methodology document on the [PEAQ section](#) of our [BCBSNM Provider website](#).

## 1) Getting Started

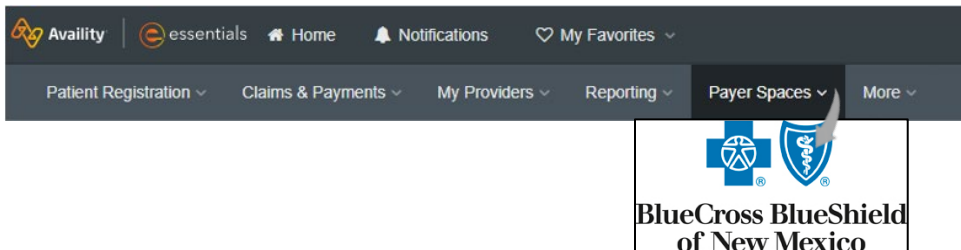
- ▶ Go to [Availity](#) 
- ▶ Select **Availity Portal Login**
- ▶ Enter User ID and Password
- ▶ Select **Log in**

**Note:** Only registered Availity users can access PEAQ reports.



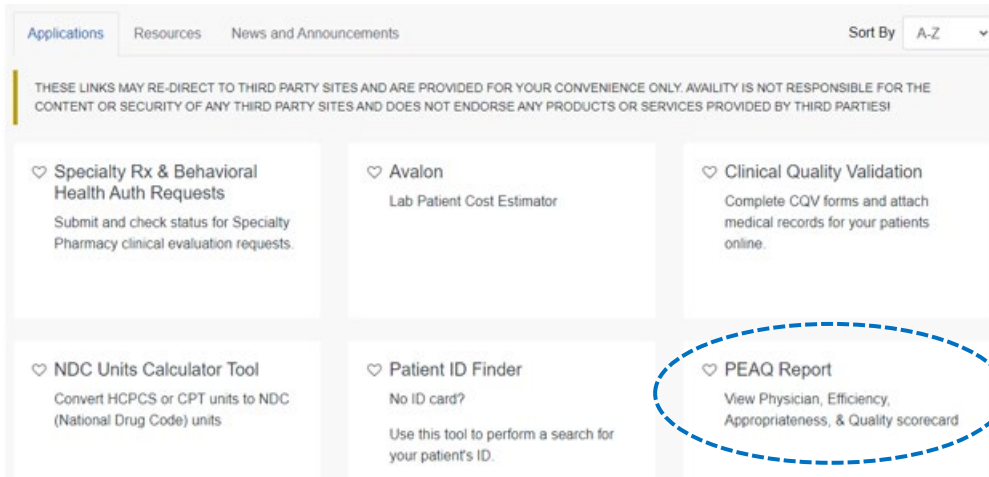
## 2) Access Reporting On-Demand

- ▶ Select **Payer Spaces** from the navigation menu
- ▶ Select **Blue Cross and Blue Shield of New Mexico**



### 3) Access Reporting On-Demand (continued)

- ▶ In the BCBSNM-branded Payer Spaces section, select **PEAQ Report** on the **Applications** tab



**Quick Tip:**  
→ Contact your Availity Administrators if **PEAQ Report** is not listed in your **Applications** tab.

### 4) Generating your PEAQ Reports

Select the type of request and complete the required fields to obtain results.

- ▶ Required fields for Batch Requests:

- ▶ **Report Sub Type**
- ▶ **Organization**
- ▶ **Tax ID**

- ▶ Required fields to check Batch status:

- ▶ **Report Sub Type**
- ▶ **Organization**

- ▶ Required fields for Select NPI Reports:

- ▶ **Report Sub Type**
- ▶ **Organization**
- ▶ **Tax ID**
- ▶ **Working Specialty**

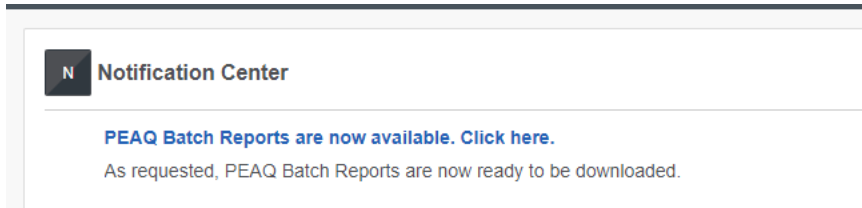
- ▶ Select **Submit**. Batch Requests will see the below screen. Requests will be ready within one day.

Batch Download Request Status					
Request ID	Organization ID	Tax ID	Report sub type	Date	Status
19456610202206101420	1945		HCSC_PEAQ	2022-06-10	Submitted

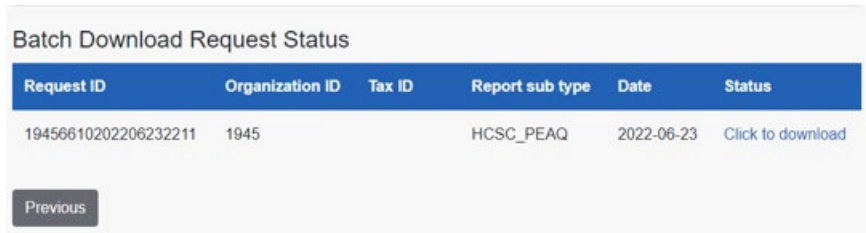
## 5) Reviewing Results

### Batch Requests

- ▶ When Batch Requests are ready to view, users will see a Notification.



- ▶ Batch status will show as "Click to download."



The screenshot shows a table titled "Batch Download Request Status" with the following data:

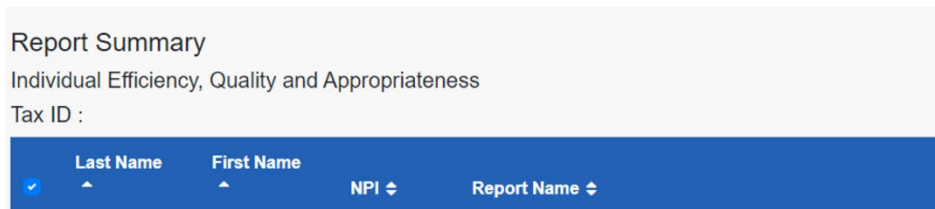
Request ID	Organization ID	Tax ID	Report sub type	Date	Status
19456610202206232211	1945		HCSC_PEAQ	2022-06-23	Click to download

There is a "Previous" button below the table.

- ▶ Click on "Click to Download." This will download the report in a ZIP format. Unzip the file to view.

### Select NPI Requests

- ▶ After clicking **Submit**, a list of included providers will show.



- ▶ Click a **Report Name** to view that report by itself.
- ▶ Or select providers with the checkboxes to download multiple reports. This will download the reports in a ZIP format. Unzip the file to view.


- ▶ As a reminder, to learn more about the PEAQ Program and the measurement process, refer to the detailed methodology document on the [PEAQ section](#) of our [BCBSNM Provider website](#).

**Have general questions about the PEAQ Program?** Email [PEAQ Analytics](#).

**Have questions about the PEAQ Reports?** Email [PEAQ Inquiries](#).

**Need additional education on Availity?** Email the [Provider Education Consultants](#).

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